

Offer



allyouneed Online GmbH

Schickgasse 3/2
1220 Wien

Director: Michael Swoboda, Mag. Hertha Swoboda

Trade register no: FN207686x

Phone: +43 1 285 8778

Fax: +43 1 285 8778 - 87

Website: <http://www.ayno.at>

Shop: <http://global.ayno.at>



Table of contents



Cisco Unified Communications Essential Operate Service -
Extended service agreement

3

Order form

4

Cisco Unified Communications Essential Operate

Product information

Shop-Navcode S3599436
Manufacturer Cisco

Product information	
Part number	S3599436
Manufacturer	Cisco
Manuf. part number	CON-EC4P-SMS-1000
Main specifications	
Product Description	Cisco Unified Communications Essential Operate Service - extended service agreement - 1 year - on-site
Type	Extended service agreement
Service Included	Hardware replacement and software application support
Location	On-site
Full Contract Period	1 year
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
General	
Service Included	Hardware replacement and software application support
Location	On-site
Full Contract Period	1 year
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
Details	
Service & Support	Extended service agreement - hardware replacement and software application support - 1 year - on-site - response time: 4 hours - availability: 24 hours a day / Monday-Sunday Technical support - phone consulting - 1 year - availability: 24 hours a day / Monday-Sunday Product info support - web knowledge base access - 1 year - availability: 24 hours a day / Monday-Sunday New releases update - 1 year

allyouneed Online GmbH

Schickgasse 3/2
1220 Wien

Director: Michael Swoboda, Mag.
Hertha Swoboda
Trade register no: FN207686x
Purchase tax ID: ATU 53210207

Phone: +43 1 285 8778
Fax: +43 1 285 8778 - 87

Website: <http://www.ayno.at>
Shop: <http://global.ayno.at>



